



ATP YAZILIM VE TEKNOLOJİ ANONİM ŞİRKETİ

QUALITY POLICY

1. Objective

The Quality Policy (“**Policy**”) of ATP Yazılım ve Teknoloji A.Ş. (“**Company**” or “**ATP**”) outlines the principles regarding the Company’s quality approach. Creating ultimate customer satisfaction with the products and services provided by ATP and effectively managing customer feedback form the cornerstones of this Policy.

2. Scope

This Policy covers all services provided by ATP and applies to all its employees and relevant third parties that contribute to the Company’s processes.

3. Responsibility

This document is reviewed on an annual basis or as needed and kept up to date through necessary updates.

4. Policy

ATP is a leading technology company that develops critical platforms, software, and services for diverse industries, starting with finance, hospitality, and energy. Through its brands – Tradesoft, Zenia, ATP Digital, and GreenX - ATP offers innovative technologies, aiming to create real value by enabling its corporate clients to gain competitive advantage and reduce costs in an environment of higher expectations. ATP strives to conduct its operations in accordance with international laws and national legislation while always aiming to build a safe work environment.

ATP follows its vision of being a trusted partner and industry leader, embracing customer satisfaction as a key principle. Within the scope of quality systems, ATP aims to continuously elevate its quality level by maximizing the competencies of its employees.

The Quality Policy lays out the following commitments, goals, requirements, and principles:

- We commit to develop a quality management system for ultimate customer satisfaction, to understand client needs and expectations, and to provide timely and error-free solutions, aiming for continuous improvement.
- We set and monitor measurable goals to provide accessible and reliable information.

- We aim to build long-lasting and mutually beneficial relationships with employees, clients, and solution partners, based on a Win-Win philosophy.
- Adopting a continuous monitoring and improvement approach, we aim to drive the Company's performance through regular reviews of the Information Security Management System and enhancements in business processes.
- We aim to achieve full compliance with national and international standards, laws, and regulations.
- We review our business processes from a perspective of evaluating risks and opportunities to implement performance-increasing approaches.
- We aim to support our employees on their learning and personal development journeys by creating a healthy work environment.
- For improved productivity, we form self-managing teams that effectively govern their work.
- Following our quality philosophy, we strive to achieve the Company's and individual business units' goals with team spirit.
- We work to raise quality awareness among all our employees and stakeholders.
- We promote and welcome innovative and creative approaches.
- Focusing on optimizing our business processes, we utilize available financial resources effectively.
- In pursuit of continuous improvement, we work on increasing efficiency across our business processes to elevate them to globally competitive levels through data management and digital tools.
- We continue to improve our business and product/service performance across the value chain.
- We recognize that our subcontractors and suppliers are key components of our operations and we aim to contribute to their development in line with our goals and policies.
- We aim to set an example for the industry with the sustainable management model we have developed by addressing the topics of quality, environment, occupational health and safety, and energy from an integrated perspective.

We hold ATP employees to account for complying with all contracts, laws and regulations, and meeting quality requirements. Therefore, we train all our employees on quality to raise their awareness.

This Policy applies to all ATP employees and suppliers, who are required comply with ATP's quality systems and related policies, procedures, and controls.